

# Exceptional Solutions By Experienced Professionals Since 2013

Mittal Technology - June 2024



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# Mittal Journey

## Since 2013



Mittal Tech has pioneered the way of providing SIP Unified Communications solutions with high quality of service and up to date technology. Mittal Tech has built its reputation by focusing on two main points customer satisfaction and great relation with partners.



2023 Launched  
“Mittal Cloud” provides  
SAAS VOIP cloud-based  
or cloud PBX communication services.



# Our Missson & Vision



- To be the recognized leader of IT solution providers in the MENA region through unparalleled quality and customer support, ensuring complete customer satisfaction.



- To provide optimal IT solutions for our clients by working closely with them to determine their needs, design optimal solutions, and assist in their implementation in order to increase the efficiency of their operations and boost their profit.

# Partnerships



Mittal Tech as a "3CX Certified Advanced Engineers", "Golden Partner" and "3CX Advanced Certified" provider, Mittal Tech has established itself as a pioneer in delivering cutting-edge communication solutions to businesses across Saudi Arabia.



As a Sophos Silver Partner, we understand the critical need for robust endpoint protection in today's ever-evolving threat landscape. We're excited to introduce Sophos Endpoint, a comprehensive security solution designed to safeguard your organization's devices from the latest malware, ransomware, and cyberattacks.



Mittal Tech is a leading Authorized Distributor of Fanvil, a global innovator in VoIP communication solutions. They offer a comprehensive range of high-quality Fanvil IP phones and video conferencing systems to businesses of all sizes in Saudi Arabia.



As a Gold Partner of Yeastar, a leading innovator in Unified Communications (UC) solutions. This prestigious partnership empowers them to provide businesses in Saudi Arabia with the most advanced and reliable communication tools available.



DINSTAR founded 2011 and offers the complete IP unified communication products including VoIP gateways, IP PBXs, SBCs, IP phones and SIP intercoms. Now Dinstar has more than 100 R&D experts, most of them coming from top-rank global telecommunication providers, who have dedicated themselves to VoIP, unified communication and wireless mobile network technology for more than 20 years.



# Dinstar | Official Distributor



## 1. VoIP Gateway

Connect your traditional phone system to the power of VoIP with a wide range of Dinstar analog, digital, cloud, GSM, and LTE VoIP gateways.

## 2. Session Border Controllers (SBC)

Dinstar's Session Border Controllers are designed to deliver security, interoperability and transcoding for enterprise and service provider VoIP networks.

## 3. IP Phone

Dinstar SIP phone adopts dual Gigabit Ethernet ports, which are easy to install, configure, and use. Supports up to 20 SIP accounts, supports 6-party conference functions. Achieves rich business functions by seamlessly cooperating with IP PBX.

## 4. IP PBX

DINSTAR UC series IP PBXs integrate different physic interfaces like LTE/GSM, FXS, FXO, E1, Wi-Fi into one box, offer rich functionality of IP PBX, easy to deploy, simplify the management

## 5. SIP Intercom

Dinstar SIP Intercom offers key-less control and convenience for the users opening the door without a key.



# Services

- A. Unified Communications**
- B. Cloud PBX Solution**
- C. Video Conference**
- D. Cybersecurity**





# **A. Unified Communications**



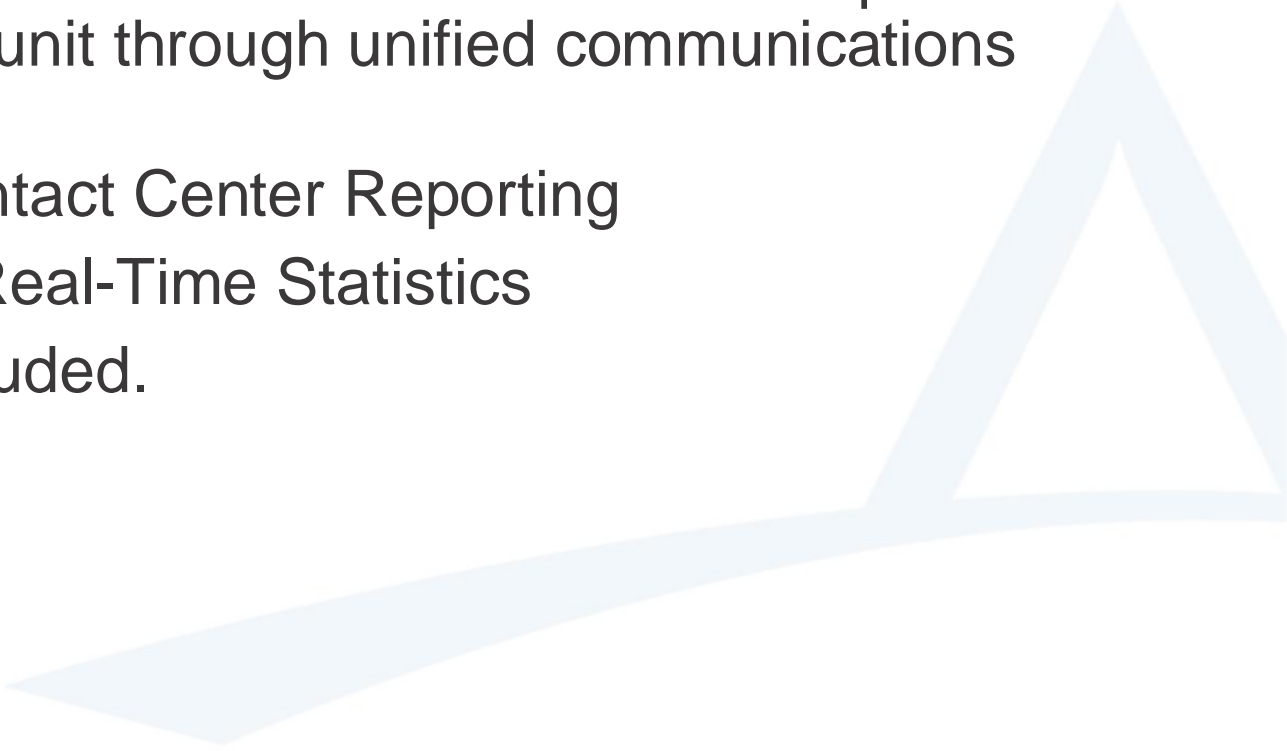
## A-1 Unified Communications

Unified Communications (UC) refers to a phone system that integrates and enables various communication methods within the business. By unifying phone calls, video conferencing, SMS, email, Live Chat and so on, users can share and access data all from one centralized location, collaborate in real-time and hold audio and video conferences with multiple people. No matter how big or small your company is, the right Unified Communications solution can take your business communications to the next level, helping to improve collaboration, boost productivity, increase mobility and enhance user experience.

- See the Status of Your Colleagues.
- Deliver Faxes & Voicemail to Inbox.
- Instant Messaging / Text chat.

## A-2 Call Center

Call center software allows team members to work from various dispersed locations while retaining a cohesive unit through unified communications

- Never Miss a Call – Advanced Contact Center Reporting
  - Advanced Queue Strategies and Real-Time Statistics
  - Superior Call Center Features Included.
  - Server-side CRM Integration
- 

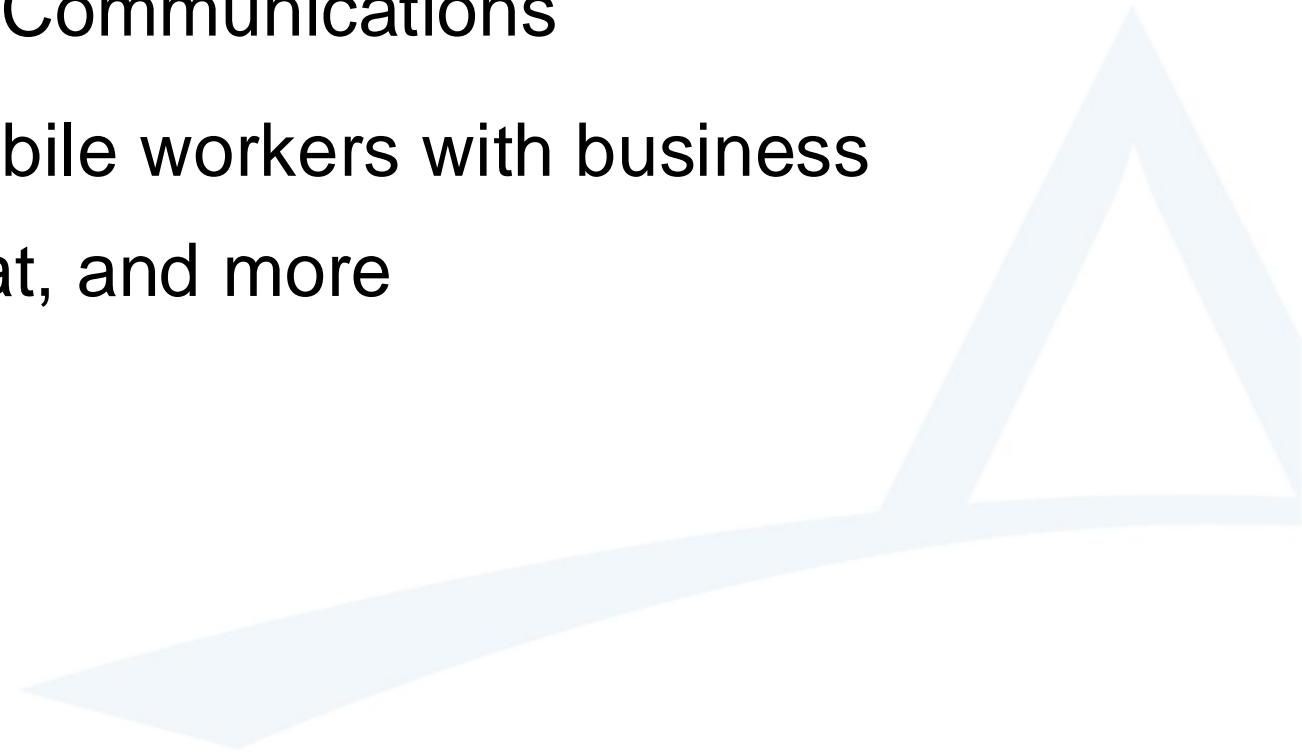
## **B. Cloud PBX Solutions**



## **B. Cloud PBX Solutions**

Cloud PBX & Advanced Unified Communications

Connect onsite, remote, and mobile workers with business phones, video conferencing, chat, and more





## C. Video Conference



## C. Video Conference



Most video conferencing solutions require users to download an app or signup and create an account to be able to use their service. Apart from it being time-consuming, downloading video conferencing apps can also be a security risk as well as a barrier for users.

- Hassle-Free Video Conference. No downloads or apps
- Presentation & remote assistance tools
- Smartphone apps to meet on-the-go
- For unlimited users



# D. Cybersecurity

## Network Security

- Firewall
- Wireless
- Switch
- Zero Trust Network



## Email & Cloud

- Email
- Phish Threat
- Native Security
- Workload Protection

## Endpoint

- Endpoint (EDR)
- Workload Protection
- Mobile
- Encryption







# Mittal Cloud

Cloud Communication System

**THE EASIEST AND MOST RELIABLE**

For small and medium companies



# Mittal Cloud



Mittal Cloud communications is a system that provides you with cloud-based communication services, which refers to the use of Voice over Internet Protocol VoIP technology in a cloud environment or Cloud PBX service.

Cloud-based VoIP systems offer many advantages, including scalability, cost efficiency, and advanced features such as unified communication and integration with other applications.



## Scalability

Cloud communications systems can easily scale up or down based on the needs of the business.



## Cost Efficiency

Cloud-based systems eliminate the need for expensive hardware and maintenance costs.



## Advanced Features

Cloud communications offer advanced features like unified communication and integration with other applications.



## Easy Installation and Configuration

Cloud-hosted phone systems are easy to install and configure.



# Our Projects



# Our Projects

الآمار alamar



الهاجد للعود  
Al majed oud



مكتبة جرير  
JARIR BOOKSTORE  
... not just a Bookstore ... ليست مجرد مكتبة ...

الإدارة التفاعلية  
للاتصالات وتقنية المعلومات  
Interactive Management  
for Telecommunication & IT



إبريز  
IBREEZ  
— مؤسسة إلكترونية —

S A J A Y A  
MEDICAL CARE SERVICES



مدارس الملك فيصل  
King Faisal School



شركة الإتمام  
الاستشارية



SmartCity

LEYTON  
Empower your future



سبيماكو الدوائية  
SPIMACO ADDWAEIH

سمة  
SIMAH  
السعودية للمعلومات الائتمانية  
Saudi Credit Bureau

IRSAA  
Business Solutions



زاد الطبيعة  
Zad Al Tabeea

المحترفون المتطورة  
Advance Professionals

شركة الخليج الغربية للاستيراد المحدودة  
GULFWEST COMPANY LIMITED



+ 1200 Customers





# Our Values

# Values


**Security:** We are committed to providing robust and reliable security solutions to protect our clients' data and infrastructure.

**Efficiency:** We strive to deliver efficient and cost-effective solutions that enhance your business operations.

**Partnership:** We value building long-term, trusted partnerships with our clients, technology partners, and vendors.

**Expertise:** Our team is dedicated to continuous learning and development, ensuring we possess the latest knowledge and skills.

**Learning & Development:** We value building strong team and invest in developing our team members.



**TEAMWORK  
makes the  
DREAMWORK**

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**Thanks**